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| OFFICE OF APPRENTICESHIP  BULLETIN | **NO.**  2025-157 |
| **DATE**  August 14, 2025 |

**TO:** NATIONAL APPRENTICESHIP SYSTEM STAKEHOLDERS

OFFICE OF APPRENTICESHIP STAFF

STATE APPRENTICESHIP AGENCIES

**FROM:** MEGAN BAIRD /s/

Acting Administrator, Office of Apprenticeship

**SUBJECT:**Revised National Program Standards of Apprenticeship for T-Mobile Corporation

1. **Purpose.** To inform the staff of OA, State Apprenticeship Agencies (SAA), Registered Apprenticeship program sponsors and other Registered Apprenticeship partners of the revised National Program Standards of Apprenticeship for T-Mobile Corporation.
2. **Action Requested.** This bulletin is being provided to OA staff for informational purposes only. The OA National Office will be responsible for maintenance and technical assistance regarding this program.
3. **Summary and Background.**
   1. Summary – These revised National Program Standards of Apprenticeship submitted by Ms. Nora Smith, Senior Program Manager on the behalf of T-Mobile Corporation, was processed by Kirk Jefferson approved by the OA Acting Administrator on August 7, 2025.
   2. Background –

***NPS Background -*** National Program Standards of Apprenticeship are programs that are registered by OA on a national basis and that consist of occupational standards which: (1) are developed and sponsored by an employer, national trade or industry organization, labor organization, educational institution, or consortium; (2) are demonstrably national or multi-State in their design, suitability, and scope based on consideration of the National Program Standards criteria (detailed below); and (3) comply with the regulatory requirements contained in 29 CFR Part 29 and 29 CFR Part 30.

1. **Revised Program Standards.**  These revised National Program Standards of Apprenticeship for T-Mobile Corporation for the following occupations will be serviced by OA National Office:

Expert, Customer Care

(Existing Title: Customer Service Representative)

O\*NET-SOC CODE: 43-4051.00

RAPIDS CODE: 3001CB

Training type: Competency-based

Trainer

(Existing Title: Workforce Development Specialist)

O\*NET-SOC CODE: 13-1151.00

RAPIDS CODE: 2042CB

Training type: Competency-based

Associate Technician

(Existing Title: Network Support Technician)

O\*NET-SOC CODE: 15-1244-00

RAPIDS CODE: 1132CB

Training type: Competency-based

Business Support Analyst

(Existing Title: Business Analyst)

O\*NET-SOC CODE: 13-1111.00

RAPIDS CODE: 3006CB

Training type: Competency-based

1. **Inquiries.** If you have any questions, please contact Kirk Jefferson, Apprenticeship & Training Representative, at 202-693-3399.
2. **Attachments.** None.