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| OFFICE OF APPRENTICESHIP  BULLETIN | **NO.**  2024-64 |
| **DATE**  March 25, 2024 |

**TO:** NATIONAL APPRENTICESHIP SYSTEM STAKEHOLDERS

OFFICE OF APPRENTICESHIP STAFF

STATE APPRENTICESHIP AGENCIES

**FROM:** JOHN V. LADD /s/

Administrator, Office of Apprenticeship

**SUBJECT:** Revised National Guidelines for Apprenticeship Standards for CVS Health.

1. **Purpose.** To inform the staff of OA, State Apprenticeship Agencies (SAA), Registered Apprenticeship program sponsors and other Registered Apprenticeship partners of the revision to National Guidelines for Apprenticeship Standards for CVS Health.
2. **Action Requested.** The OA staff should familiarize themselves with this Bulletin. A copy of the National Guidelines for Apprenticeship Standards and the Work Process Schedule and the Related Instruction Outline are attached.
3. **Summary and Background.**
   1. Summary – These revised National Guidelines for Apprenticeship Standards, submitted by Michelle Voll, President & Sr. Management Consultant, Consulting Services for Community Solutions, on behalf of CVS Health were processed by Ricky Godbolt and approved by the OA Administrator on March 4, 2024.
   2. Background –

***NGS Background -*** National Guidelines for Apprenticeship Standards (NGS) are a template of high-quality apprenticeship program standards submitted by a labor union, trade or industry association, employer, workforce intermediary, education provider, or other organizations with national scope; these apprenticeship standards may be certified by OA in instances where they are (1) found suitable for adoption or adaptation by State or local affiliates of the submitting organization, and (2) fully satisfy the regulatory requirements set forth at 29 CFR Parts 29 and 30 and any sub-regulatory guidance issued thereunder. NGS that receive certification by OA may be registered subsequently on a local basis by the applicable Registration Agency (either by an OA State Office or by a State Apprenticeship Agency (SAA)) within a particular State or jurisdiction where a program adopting the NGS standards is situated. A local affiliate or sponsoring employer that adopts a set of NGS standards may elect to implement those program standards without modification in registering the program on the State or local level, or it may customize the NGS standards to meet State-specific criteria.

1. **Revised Program Standards.** These revised National Guidelines for Apprenticeship Standards for CVS Health for the following occupation will be serviced by the National Office of Apprenticeship:

Pharmacy Technician, Retail Store

O\*NET-SOC CODE: 29-2052.00

RAPIDS CODE: 0844CB

Training type: Competency-Based

1. **Inquiries.** If you have any questions, please contact Ricky Godbolt, Program Analyst, National Office of Apprenticeship at [Godbolt.Ricky.C@dol.gov](mailto:Godbolt.Ricky.C@dol.gov).
2. **Attachments.**

